



MAJ-010-007702

Seat No. _____

**Bachelor of Hotel & Tourism Management
(Sem. VII) (CBCS) Examination**

October / November – 2016

**7.2 - Human Resource Management
(Old Course)**

Faculty Code : 010

Subject Code : 007702

Time : Hours]

[Total Marks : 70

- Instructions :** (1) Attempt any five questions.
(2) All questions carry equal marks.

- 1 What is Human Resource Management? Elaborate on the role and functions of HR department in a Hotel. List with example six challenges faced by Hotel Human Resource Department.
- 2 Elaborate on Provident Fund Act 2016.
- 3 Define Performance Management. What are the factors for designing an effective Performance Management system? Explain in brief about Performance Appraisal.
- 4 What is Organizational Culture? Explain with example what are the components that lead to the development of Organizational Culture and what contribution do they impart on any organization.
- 5 Elaborate on Job Evaluation as an essential function of Human Resource. Discuss on the methods and shortcomings of Job Evaluation.
- 6 List and explain the factors affecting Salary and Wages in organizations. List the advantages and disadvantages of any method of Wage payment.

- 7 What are Industrial disputes? Explain in detail the methods of settlement of Industrial disputes and the role of Trade Union.
- 8 What is Human Resource Planning? Explain the objective, need and importance of Human Resource planning with relevant examples.
- 9 Explain in detail the Trade Union Act 1926.
- 10 What is Industrial Relation? Explain in detail why industrial relation is necessary to manage smooth operations in organizations.
